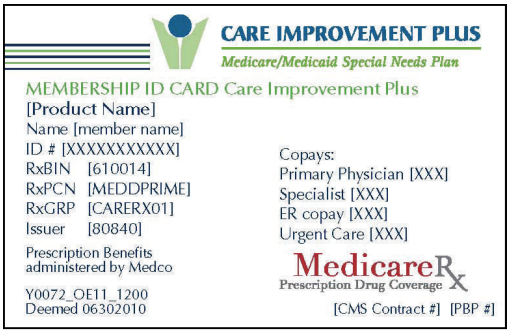
CARE IMPROVEMENT PLUS

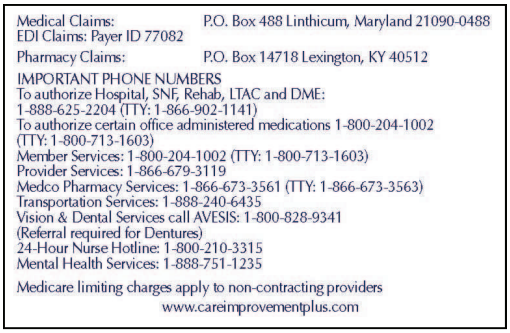
Specialized care for Medicare beneficiaries

January 1, 2011

Filing Claims with Care Improvement Plus & Texas State Medicaid for Dual Advantage Plan Members

Care Improvement Plus is contracted with Texas Health and Human Services to coordinate benefits for members enrolled in our Dual Advantage plan. The Dual Advantage plan is a Dual Special Needs (D-SNP) plan designed for beneficiaries full Medicaid and Medicare benefits.


CARE IMPROVEMENT PLUS
Medicare/Medicaid Special Needs Plan
MEMBERSHIP ID CARD Care Improvement Plus
[Product Name]
Name [member name]
ID # [XXXXXXXXXXX]
RxBIN [610014]
RxPCN [MEDDPRIME]
RxGRP [CARERX01]
Issuer [80840]
Prescription Benefits administered by Medco
Y0072_OE11_1200
Deemed 06302010
Copays:
Primary Physician [XXX]
Specialist [XXX]
ER copay [XXX]
Urgent Care [XXX]
MedicareRx
Prescription Drug Coverage
[CMS Contract #] [PBP #]


Medical Claims: P.O. Box 488 Linthicum, Maryland 21090-0488
EDI Claims: Payer ID 77082
Pharmacy Claims: P.O. Box 14718 Lexington, KY 40512
IMPORTANT PHONE NUMBERS
To authorize Hospital, SNF, Rehab, LTAC and DME:
1-888-625-2204 (TTY: 1-866-902-1141)
To authorize certain office administered medications 1-800-204-1002
(TTY: 1-800-713-1603)
Member Services: 1-800-204-1002 (TTY: 1-800-713-1603)
Provider Services: 1-866-679-3119
Medco Pharmacy Services: 1-866-673-3561 (TTY: 1-866-673-3563)
Transportation Services: 1-888-240-6435
Vision & Dental Services call AVESIS: 1-800-828-9341
(Referral required for Dentures)
24-Hour Nurse Hotline: 1-800-210-3315
Mental Health Services: 1-888-751-1235
Medicare limiting charges apply to non-contracting providers
www.careimprovementplus.com

Benefits are coordinated with providers when services are billed to Care Improvement Plus for reimbursement. At the time of processing, providers are reimbursed for the services rendered under the benefit plan and for any cost share that would normally be due from the member. Providers send their claims to Care Improvement Plus at:

Care Improvement Plus
P.O. Box 488
Linthicum, MD 21090-0488
Attention: Claims Department

If you are interested in learning more about Care Improvement Plus, don't hesitate to contact us at **1-866-679-3119** for additional information, or email us at providerrelations@careimprovementplus.com