



# Provider Alert

## CLAIMS COMMUNICATION

### *Hospice Claims*

#### **Provider Education: Submitting Hospice Claims to the correct party to Avoid Payment Delays**

The following information is intended to provide guidance concerning submitting Hospice claims for payment.

#### ***Q. Who should a provider submit a claim to for payment if the member is enrolled in Hospice***

**A.** If a member is enrolled in Hospice, Medicare is responsible for claims for the entire month following the member's election into Hospice. Care Improvement Plus is not responsible for paying any claims while the member is in Hospice. Submitting Hospice claims to Care Improvement Plus is inconsistent with payment guidelines and will require you to resubmit the claim to the correct party. Medicare will also pay physicians, providers and suppliers for non-Hospice related Medicare-covered services furnished to enrollees who have elected hospice.

If services are Hospice related then claims should be submitted to your RHHI. *(see link below)* If services are not Hospice related then claims should be submitted to your A/B MAC or FI. *(see link below)*

**Note:** *If the claim contains a GW Modifier or a condition code of 07 Care Improvement Plus is not responsible for payment during the members election into Hospice.*

Here are some examples of claims covered by Medicare or RHHI during the member's election into Hospice and that are not covered by Care Improvement Plus:

#### **Example 1**

Hospice Span:	Dates of Service:
09/15/08 to 09/30/08	09/15/08 to 09/30/08

#### **Example 2**

Hospice Span:	Dates of Service:
07/02/09 to 09/15/09	07/02/09 to 09/30/09

#### **Additional Information**

If you have any questions on where to submit the claim for your state, please contact your Medicare carrier, A/B, MAC, FI and/or RHHI at their toll-free number which may be found in this directory on CMS' Web site here:

[http://www.cms.gov/MLNProducts/download\\_10ads/CallCenterToIINumDirectory.zip](http://www.cms.gov/MLNProducts/download_10ads/CallCenterToIINumDirectory.zip)

<http://www.cms.gov/manuals/downloads/mc86c08.pdf> Section 70.3.1 — CMS' Payment to Hospice Programs

For questions regarding timing on resubmissions, please refer to the Medicare Claims Processing Manual, Chapter 1.

If you have additional questions, please call the Provider Relations department at 1-866-679-3119, or email [provider@careimprovementplus.com](mailto:provider@careimprovementplus.com)